

REPORT ON THE VISIT TO MIDDLESEX UNIVERSITY, LONDON (UK)

11th – 13th November, 2015

General data:

The visit to MIDDLESEX UNIVERSITY (MU) in London, United Kingdom, was carried out in the period from in the period from 11th through 13th July 2014 (i.e. from 10th through 15th November 2015, including the journey).

Objectives:

The aim of the visit were:

- the activities related to WP3 - Capacity building of the teaching and non- teaching staff for better participation in EHEA, and
- coordination activities related to WPs 6 and 8 between MU and UNI staff, especially in view of the fact that MU is the leader of WP6 – QPLN, and that, as such, it also monitors the overall quality of project management (WP8)

Participants:

The Training Visit was attended by 9 persons from various Serbian partner institutions, listed below in the Agenda. The MU staff that participated in the Visit Programme is also listed below.

The Attendance Lists for each working day are available on the MNGT platform, for consortium partners only (http://mngt.fuse.ni.ac.rs/projects/wp3/dmsf?folder_id=84, http://mngt.fuse.ni.ac.rs/projects/wp6/dmsf?folder_id=85, http://mngt.fuse.ni.ac.rs/projects/wp8/dmsf?folder_id=86).

The Programme of the Visit

The programme is summarized in the Agenda below.

The aim of the visit was to present some ideas from the experience of Middlesex in various international academic activities and, through interactive discussion drawing on local experience in Serbia, and on the experience of visiting other EU FUSE partners, to generate achievable and practical targets to meet the overall objectives of FUSE

Among other things, the Training covered the following topics:

1/ Internationalisation and International Strategy (Who makes decisions at which level? How much autonomy does the office for international cooperation has? MU Overseas campuses;

2/ Managing international relations

3/ Recruiting overseas students (Middlesex Marketing/Recruitment Teams), Strategies, research and operations, Recommendations for Serbian universities – discussion; Collaborative partnerships

4/ Transnational research and knowledge exchange; Evaluation, review and quality assurance of international matters (Which mechanisms of quality assurance are used? Management and data, student satisfaction)

5/ International student services and support (Organization of support services and assistance for foreign students, Administrative differences in treatment between different groups of students)

6/ Information systems at MU (Demonstration, Processes and documentation for international students)

7/ Internationalisation of the curriculum (Curriculum design, Teaching multinational and multiethnic student groups)

8/ Management of student exchanges (Learning agreements, Credits and grades, Work Placements), ERASMUS+ International Credit Mobility

All the given presentations and the related activities (listed in the Training Visit Agenda below) were interactive, i.e. all of them offered the entire FUSE Team from Serbia an opportunity for fruitful discussion with our MU partners, for exchange of ideas, especially regarding the difference between the UK HE system and most of the other EU HE systems, Serbian included.

Outcomes:

The breadth of the topics covered will hopefully help RS HEIs to advance their practices in the areas where they deem improvements should be made, especially the areas of ICM (International Credit Mobility), recruiting foreign students, following the career of the students after they graduate, peer mentoring (promoting ICM through E+ and other programmes by the students who have already participated in them)

The MU hosts have agreed to help RS HEIs in the area by giving additional trainings, by securing staff mobility grants for two RS HEI representatives to participate in the ICM Training Week to be organized by MU in February 2016,

Additionally, since MDX is the leader of the QLT WP6, the participants from the University of Nis, who are also the members of the Quality Assurance Group, and the Project

Coordinator, took the opportunity to discuss in detail the development of the Quality guidelines for FUSE project, as well as project quality-related issues so far.

Presentations and other materials from the Training Visit

The materials our MDX colleagues provided us with are now available on the links specified above.

Coordination activities related to WPs 6 and 8 between MU and UNI staff,

Preparatory steps were taken by MU (as the WP6-QPLN leader) and UNI (as the project coordinator institution) for the Third Consortium Coordination Meeting to be held at UNIBA from 2nd to 4th December, 2015.

On behalf of all of the participants, the UNI FUSE Team wishes to express its warmest gratitude to our Contact person, Prof. Mike Dawney, formerly Regional Director for British Isles Region, Director for UK Partnerships, and ERASMUS Institutional Coordinator, to **Dr. Sophie Ball**, Head of Erasmus and International Exchange, **Dr. Nosheen Rachel Naseem**, Student Exchange Manager, **Graeme Tong**, EU/Americas Regional Officer, **Jacinta Arnold**, International Marketing Officer, and **Tom Norton**, Planning Manager, for their warm hospitality and willingness to share their experience and expertise.

The Training Visit Agenda is given below.



FUSE Project Visit to Middlesex University, London

Location: Middlesex University, The Burroughs, Hendon, London NW4 4BT



FUSE – WP3 Visit to Middlesex University, 11-13th November 2015

Capacity Building for Internationalisation in Serbian universities

AGENDA

Wednesday 11th November

10.30 Coffee and rendezvous – College Building Reception

11.00 – 11.30 Welcome and brief introduction to Middlesex University – Dragan Antic, Mike Dawney

11.30 – 12.30 College House C140

Internationalisation and International Strategy

- Who makes decisions at which level?
- How much autonomy does the office for international cooperation has?
- Overseas campuses

12.15 – 13.00 College House C140

Managing international relations – round table discussion Chair: Mike Dawney

13.00 – 14.00 Lunch

14.00 – 15.30 Room TBA

Recruiting overseas students (Middlesex Marketing/Recruitment Teams)

- Strategies, research and operations
- Recommendations for Serbian universities - discussion

Collaborative partnerships

15.30 – 17.00 Room TBA

Transnational research and knowledge exchange (Research and KT Office)

Evaluation, review and quality assurance of international matters Discussion

- Which mechanisms of quality assurance are used?
- Management and data, student satisfaction

Thursday 12th November

10.30 Coffee and rendezvous - College Building Reception

11.00 – 12.00 Williams Building Room 214

International student services and support Discussion

- Organization of support services and assistance for foreign students
- Administrative differences in treatment between different groups of students

Information systems at MU Demonstration

- Processes and documentation for international students

12.00 – 13.00 Williams Building Room 214

Internationalisation of the curriculum Discussion - Mike Dawney/Joshua Castellino

- Curriculum design
- Teaching multinational and multiethnic student groups

13.00 - 14.00 Lunch

14.00 – 16.30 College House C140

Management of student exchanges Sophie Ball/Nosheen Rachel-Naseem

- Learning agreements
- Credits and grades
- Work Placements

16.30 – 17.30 College House C140

ERASMUS+ International Credit Mobility – Discussion Sophie Ball/Nosheen Rachel-Naseem/Maggie Butt

Friday 13th November

10.30 – 15.00 WP6 and WP8 Quality and Management Coordination Meeting - UNI and MDX staff

RS Visit team

Prof. Dragan Antic – Rector of the University of Niš

Prof. Biljana Misić Ilić - FUSE project coordinator, UNI

Prof. Vesna Lopicic - Vice-Rector for International Relations, UNI

Prof. Miladin Kostić – Rector of SUNP

Prof. Siniša Đurašević – WP3 leader, BU

Prof. Vesna Stankov Jovanović, WP7 leader, UNI

Prof. Bojan Babić, BU

Dr. Vladan Pavlović, WP5 Leader, UNI

Ivana Vujkov, MA, Head of International Relations Office, UNS

MU Host Team and Speakers:

Mike Dawney (MU Contact person) formerly Regional Director for British Isles Region, Director for UK Partnerships, ERASMUS Institutional Coordinator etc

Dr. Sophie Ball, Head of Erasmus and International Exchange

Dr. Nosheen Rachel Naseem, Student Exchange Manager

Graeme Tong, EU/Americas Regional Officer

Jacinta Arnold, International Marketing Officer

Tom Norton, Planning Manager